

# Springs Hill News

WINTER / SPRING 2009

Springs Hill Water Supply Corp., PO Box 29, Seguin, TX 78156 (830)379-7683

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## **ANNUAL MEETING** **TUESDAY 7:00 PM APRIL 7, 2009** **This year the Annual Meeting will be held at** **the Seguin ISD Central Office** **Oak Park Mall Seguin, Texas**

### **AGENDA**

1. Call to order & determine a Quorum
2. Introduction of staff present
3. Approve Minutes of April, 2008 Meeting
4. Nominating Committee Report  
Jess Hoermann, William Old, & 2 Owner/Members
5. Election of Directors
6. Audit Report of 2008
7. System Report
8. Owner/Members to address meeting
9. Attendance Drawing

### **NEW GENERAL MANAGER**

I have been with Springs Hill WSC since August 25, 2008 and quickly learned what a great group of people we have working here. Starting with this newsletter I will be introducing them to our members. You see some of them when you pay your bill and others out on the side of the road. Each time we produce a newsletter we will introduce you to a few of our people. I am going to start with Keith Steffen, our Field Services Manager, Carol Ronshausen our Office Manager and Atilano Aguero (Willie) our Water Production Manager.

**CONSERVATION** has to be the word of the year. The EPA has decided to run a "Fix a Leak Week" the week of March 16, 2009. TCEQ requires that we write or amend our Water Conservation and Drought Response Plans every five years and 2009 is that year. With the drought still bearing down on us we need to do everything we can to save water. One thing you might consider is turning off all the water in your house and then going out and looking at your meter – if it is still moving you have a leak somewhere. I know we are all tired of the Brown yards but we need to practice hand watering and night time watering to get the most out of every drop. Those of you in rural areas might want to put out water for the birds and small mammals who are also suffering from the lack of moisture. The Cardinals seem especially happy to see any water.

We are working on several new projects here that will impact how we do business. One is trying to move to all Radio Read Meters. These are not cheap and it takes

man power to put them in the ground but saves on gas and time when it comes to reading them. We are also working on a mapping project to create a map that will identify with GPS coordinates the location of all our meters, valves, fire hydrants and pipes. We are working with the Fire Marshall from Seguin to make sure all the fire hydrants are located and the flow of each one captured. We hope to put this out on our Web Site so everyone can locate the nearest fire hydrant etc.

I look forward to meeting you at the April Member's meeting – come join us and learn more about the future of Springs Hill WSC.

Remember if you dig a hole first call 1-800-245-4545 "Texas One Call" it's the law. Do not find yourself up to your neck in water because you didn't do locates. This is even more important for your underground electric and cable.

### **WHO DO I CALL ?**

|                   |                              |
|-------------------|------------------------------|
| MAIN NUMBER       | 379-7683                     |
| Jeanne Schnuriger | General Manager x206         |
| Carol Ronshausen  | Office Manager x207          |
| Keith Steffen     | Field Service Manager x201   |
| Janie Reyes       | Billing questions/leaks x203 |
| Melva Childress   | New Services/Transfers x211  |
| Frances Garcia    | Accounts Receivable x202     |
| Kathy Bryant      | Accounts Payable x205        |

After Hours Emergencies 379-7683

### **MEET THE BOARD**

**JAMES MARTIN** graduated from SHS in 1980 and worked many years for the Martin's Family Store and the Seguin ISD. In 1993 Mr. Martin started his own business - Tri County A/C & Heating. James Martin has been on our board since 2002 and currently serves as the President of the board and a member of the CRWA Board. His term on SHWSC Board expires in 2011.

**BERNIE MUELLER** obtained his BS and Masters in Business from Texas State University. Mr. Mueller is the President of American Bank of Texas in Seguin. Mr. Mueller began his service on the board in 1996 and currently serves as our Board Treasurer. Mr. Mueller also

served as CRWA Board President. His term on SHWSC Board expires in 2009.

Family time at home in the yard with his daughter and the animals is his greatest pleasure.

**CLARENCE LITTLE** served in the Army and graduated from Huston-Tillotson College receiving a BS in 1953. In 1966 he received his Masters of Science from Prairie View A & M. Mr. Little worked within the Seguin ISD for 35 years as both a teacher and principal. Mr. Little has been a board member since the beginning of 2002 and currently serves as Board Secretary. His term on SHWSC Board expires in 2011

**JESS HOERMANN** attended Texas A&M University and has experience as a county extension agent, Bank Vice President, realtor and rancher. Mr. Hoermann also served as foreman for the Guadalupe County Road & Bridge Department. Mr. Hoermann has served as a board member since 1998 and currently serves as Board Vice President. His term expires this year and he has decided not to run again.

**WILLIAM D. "Bill" OLD III** obtained his BS in Finance from the University of Utah in 1982 and his Masters of Business Administration from the University of Texas in 1984. In 1987, Mr. Old obtained his law degree from Baylor University. Mr. Old has over 20 years experience in law. Mr. Old has served as a board member since 2003 and currently serves on the CRWA Board. His term on SHWSC Board expires in 2010.

**RANDY SMITH** graduated with an Industrial Engineering degree from Texas A & M. He has worked 12 years in the aircraft manufacturing industry. Mr. Smith joined Seguin Fabricators, his family's business, located in Seguin in 1999. His term on SHWSC Board expires in 2010.

#### **MEET THE MANANGERS**

**KEITH STEFFEN** holds the title of Field Service Manager. He has been with the company for 18 years. He oversees the customer service for water lines, leaks, installation of meters, etc. Keith is married and has one daughter, Ella.

**CAROL RONSHAUSEN** is our Office Manager. She has been with the company for 17 years. Carol is in charge of office procedures and customer service within the office. She is married with two children and 2 grandchildren. Spending time with the family is her priority. They enjoy fishing and camping.

**ATILANO AGUERO** is our Water Production Manager. He has been with the company 8 years. He is responsible for maintaining the water treatment plant and the wells operation. Atilano is married with one beautiful child. Fishing and hunting are his hobbies.

**SPRINGS HILL WATER SUPPLY CORPORATION  
MINUTES OF THE ANNUAL MEETING  
APRIL 1, 2008**

The Board of Directors and Owner/Members of Springs Hill Water Supply Corporation met for their Annual Meeting on Tuesday, April 1, 2008, at Seguin ISD Administration Building

**Item 1:** Call to order and determine a Quorum: President William D. Old, III, called the meeting to order at 7:00 P.M. and it was reported that there were 43 registered Owner/Members present.

**Item 2: Board Members Present:** William D. Old, III, Jess Hoermann, Clarence Little, Jr., Bernard J. Mueller, Randy Smith and James Martin. **Staff Members Present:** Ronald Naumann, General Manager; Keith Steffen, Field Service Manager; James Boyd, Water Production Manager; from the office Carol Ronshausen, Melva Childress, Frances Garcia and Janie Reyes. Others present were system Engineer Stephen Hanz, P.E., Patrick Lackey, P.E. and system Auditor Virgil Crawford.

**Item 3:** Approve Minutes of April 3, 2007 annual meeting: Clarence Little, Jr., Secretary of the Board asked for a Motion to approve. Albert Lindemann so moved and it was second by Santa Smith, motion passed

**Item 4:** Nominating committee Report: William D. Old, III reported that the two long time members of Board have agreed to another term as Directors of the Corporation. These Board members are Clarence Little, Jr. and James Martin. A motion by Cindy T. Jimenez to accept the nominating committee report as present, second by Albert Lindemann, motion passed.

**Item 5:** Election of Directors: A motion was made by Larry Hollings to elect the two Directors by acclamation, second by Melvin Bading, motion passed.

**Item 6:** Audit Report of 2007: Virgil Crawford reported that the Corporation had a bad year due to the more than average rain fall. The income was down over \$550,000.00 from last year. Due to the above normal rainfall in south Texas all water providers have had a difficult time meeting expenses and are showing losses for the year of 2007. The assets of the corporation are over nine million dollars and the total debt is seven point seven million which shows the corporation is sound and still maintains a large amount of equity. Motion by Albert Lindemann to approve the audit report, second Cinde T. Jimenez, motion passed.

**Item 7:** Engineers system report: Stephen Hanz wanted to present a power point presentation to the members of the corporation, but due to technical difficulties the engineers report was not available. Stephens Hanz reported that there are many subdivisions coming into the area and is reviewing system integrity to meet all State and Federal regulations. Areas of interest for development are IH-10 and State HWY 46 this is an area where commercial, industrial and retail developers are working for the future. Springs Hill has leased some of its line capacity to CRWA for phase one of their Wells Ranch project. This line use is for a five year period.

**Item 8:** Owner/Members to address meeting: Ida S. Koff had a question about after hour calls or emergency calls, she wanted to know if the customers would be talking to a machine or a person. Keith Steffen responded to her question pointing out that all after hour calls are answered by a computer and directed to field service and the field service manager. He also stated that if it is major leak and field service personnel are already working on it, second problem calls would not be returned due to lack of additional staff to follow up on them immediately. Dr. Diana Jones wanted to thank the Board of Directors for their time spent giving direction to the Corporation faced with the growth we may experience.

**Item 9:** Attendance drawing: Receiving \$45.50 Certificates were Marice Helmke, New Berlin Fire Dept., Albert Lindemann, Wylie Franks, Walter Bargfrede, Clarence Little, Franklin Huebner, Jerry Schneider, Wayne/Jo Ann Sannipoli, Kermit Altwein, Frank Sawyer, William & Sheila Old, W. W. Farms. Receiving \$64.25 Certificates were Larry Holling, Ronald Johnson, Randal Smith, Santa Smith, Jess & Donna Hoermann, Pauline Stewart, and Ronnie Humphrey. Cash drawing for \$50.00 were Betty Towers, Melvin Bading, for \$75.00 was Sammie Maundel, James & Margaret Boyd, for \$200.00 was Ethel Huggins.

**Item 10:** Adjournment: Motion by Charlie Willmann, motion passed. Meeting closed at 7:32 P.M. refreshment were served.